#### PADDINGTON ACADEMY

# Supporting Pupils with Medical Needs Policy

2024-2026

Date of last review	01/10/2024	Review period	2 years
Date of next review	01/10/2026	Owner	JHA
Type of policy	Statutory	Approval	LGB
SLT member in charge	JHA		

# Paddington Academy Supporting Pupils with Medical Needs Policy

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#### Context

This policy was developed in consultation with parents/carers, staff and pupils and has regard to:

- Statutory Guidance: Supporting pupils at school with medical conditions DfE December 2015
- Section 100 of the Children and Families Act 2014 and associated regulations
- The Equality Act 2010
- The SEND Code of Practice (updated 2020)

#### Headteacher: Mr Peter Jones and Ms Katie Gillam

The named member of school staff responsible for this medical condition policy and its implementation is:

Name: Jackie Hayes

Role: Business Manager

Governor with responsibility for Medical Needs: Michelene Hinkson

This policy will be reviewed bi-annually

Agreed by Governing Body: Yes

Review date: 1st October 2024

This policy is in line with our equal opportunities statement and aims to support inclusion for all of our pupils. The policy covers all statutory elements and focuses on maintaining the highest expectations for all pupils and bringing out the 'best from everyone'.

#### Rationale

The number of pupils attending mainstream schools who have specific medical needs is increasing. Many children and young people have their participation in school affected by illness or a specific medical condition. This may result in a minor disruption or it may cause regular or permanent limitation to their access to education. Most children with medical needs are able to attend school regularly and with appropriate support from family and school, can take part in the normal school activities. However, some children with long term, complex or individualised medical needs will need to have them carefully planned and monitored by school, parents/carers, medical and other professionals and where appropriate for the child, to maximise curriculum access, their inclusion and to safeguard the child's health and safety. It is crucial that all involved have an understanding of the policy and procedures the school is operating.

#### Introduction

The United Learning Trust is committed to ensuring that the necessary provision is made for every pupil within their schools' communities. The Trust celebrates the inclusive nature of their schools and strives to meet the needs of all pupils including those with medical needs and conditions.

Section 100 of The Children and Families Act 2014 places a duty on the governing body of each school to make arrangements for supporting children with medical conditions. The Department of Education have produced statutory guidance 'Supporting Pupils with Medical Conditions' and we will have regard to this guidance when meeting this requirement.

The Trust endeavours to ensure that children with medical conditions are properly supported so that they have full access to education, including school trips and physical education. Each school will ensure that all medical information will be treated confidentially by the Headteacher and staff.



All administration of medicines is arranged and managed in accordance with the Supporting Pupils with Medical Needs document. All staff have a duty of care to follow and co-operate with the requirements of this policy. Where children have a disability, the requirement of the Equality Act 2010 will apply. Where children have an identified special need, the SEND Code of Practice will also apply.

We recognise that medical conditions may impact social and emotional development as well as having educational implications.

This policy is to be read in conjunction with our:

- SEND Policy
- Safeguarding Policy
- Equal Opportunities Statement
- Discipline Policy
- Learning at PA
- Health and Safety Policy
- Emergency Evacuation Procedures
- Educational Visits Policy
- Complaints Policy
- Accessibility Plan

#### Aims and Objectives

#### Aim

To ensure that all children with medical conditions, in terms of both their physical and mental health, are properly supported in school so that they can play a full and active role in school life, remain healthy and achieve their academic potential.

### Objectives

- To establish a positive relationship with parents and carers, so that the needs of the child can be fully met
- To work in close partnership with health care professionals, staff, parents and pupils to meet the needs of each child
- To ensure any social and emotional needs are met for children with medical conditions
- To minimise the impact of any medical condition on a child's educational achievement
- To ensure that a Health Care Plan is in place for each child with a medical condition and for some children who may be disabled or have special educational needs, that their Education, Health and Care Plan is managed effectively
- To ensure as little disruption to our pupils' education as possible
- To develop staff knowledge and training in all areas necessary for our pupils
- To ensure safe storage and administration of agreed medication
- To provide a fully inclusive school



#### **Roles and Responsibilities**

#### The Governing Body

- The overall implementation of the Supporting Pupils with Medical Conditions Policy and procedures of Paddington Academy.
- Ensuring that the Supporting Pupils with Medical Conditions Policy, as written, does not discriminate on any grounds including, but not limited to: ethnicity/national origin, culture, religion, gender, disability or sexual orientation.
- Handling complaints regarding this policy as outlined in the school's Complaints Policy.
- Ensuring that all pupils with medical conditions are able to participate fully in all aspects of school life.
- Ensuring that relevant training provided by specialists is delivered to staff members who take on responsibility to support children with medical conditions.
- Guaranteeing that information and teaching support materials regarding supporting pupils with medical conditions are available to members of staff with responsibilities under this policy.
- Monitoring written records of any and all medicines administered to individual pupils and across the school population.
- Ensuring the level of insurance in place reflects the level of risk.

#### The Principal(s)

- The day-to-day implementation and management of the Supporting Pupils with Medical Conditions Policy and procedures of Paddington Academy
- Ensuring the policy is developed effectively with partner agencies.
- Making staff aware of this policy.
- Ensure that all supply staff are aware of the policy and are briefed on individual pupil needs where appropriate
- Liaising with healthcare professionals regarding the training required for staff.
- Making staff who need to know aware of a child's medical condition.
- Developing Individual Healthcare Plans (IHCPs).
- Ensuring that there are sufficient staff who have agreed to have supporting medical conditions as part of their job description and contract.
- Ensuring a sufficient number of trained members of staff are available to implement the policy and deliver IHCPs in normal, contingency and emergency situations.
- If necessary, facilitating the recruitment of a member of staff for the purpose of delivering the promises made in this policy.
- Ensuring the correct level of insurance is in place for teachers who support pupils in line with this policy.
- Contacting the school nursing service in the case of any child who has a medical condition.

#### HOY - SSM and First Aiders

- Taking appropriate steps to support children with medical conditions
- Where necessary, making reasonable adjustments to include students with medical conditions into lessons
- Administering medication, if they have agreed to undertake that
- Undertaking training to achieve the necessary competency for supporting students with medical conditions, if they have agreed to undertake that responsibility



- Familiarising themselves with procedures detailing how to respond when they become aware that a student with a medical condition needs help
- Fully aware of who is a named staff member responsible for administering injections
- If agreed to, administer medical procedures as part of an IHCP only when trained in the appropriate procedures
- Read and familiarise themselves with IHCPs for students

#### School Nurses

The school nurse usually attends fortnightly.

- Notify the school when a child has been identified as requiring support in school due to a medical condition
- Support staff on implementing a child's IHCP and provide advice where appropriate
- Liaising locally with lead clinicians on appropriate support
- Meet with students and advise of any concerns to the appropriate staff member
- Provide advice and guidance to Academy staff on dealing with student medical need

#### Staff Members

- Taking appropriate steps to support children with medical conditions.
- Where necessary, making reasonable adjustments to include pupils with medical conditions into lessons
- Administering medication, if they have agreed to undertake that responsibility.
- Undertaking training to achieve the necessary competency for supporting pupils with medical conditions, if they have agreed to undertake that responsibility.
- Familiarising themselves with procedures detailing how to respond when they become aware that a pupil with a medical condition needs help.
- Fully aware of who is a named staff member responsible for administering injections.

There is no legal duty which requires staff members to administer medication; this is a voluntary role.

#### Parents / Carers / Guardians

- Parents have prime responsibility for their child's health and should provide the school with up to date information about their child's medical conditions, treatment and/or any special care needed.
- Completing a parental agreement for school to administer medicine form before bringing medication into school. ( see Appendix 1)
- Providing the school with the medication their child requires and keeping it up to date.
- Collecting any leftover medicine at the end of the course or year.
- Discussing medications with their child/children prior to requesting that a staff member administers the medication.
- If their child has a more complex medical condition, they should work with the school nurse or other health professionals to develop an individual healthcare plan, which will include an agreement on the role of the school in managing any medical needs and potential emergencies.
- It is the parent/carers responsibility to make sure that their child is well enough to attend school.

#### The Student

Students are often best placed to provide information about how their condition affects them.



- Students should be fully involved in discussions about their medical needs and contribute as much as possible to the development of, and comply with, their individual healthcare plan.
- Students who are competent will be encouraged to take responsibility for managing their own medicines and procedures.
- Where possible, students will be allowed to carry their own medicines and devices. Where this is not possible, their medicines will be located in an easily accessible location.
- If students refuse to take medication or to carry out a necessary procedure, parents will be informed so that alternative options can be explored.
- Where appropriate, students will be encouraged to take their own medication under the supervision of a staff member (First Aider or Pastoral Team).

#### **Local Authorities**

- Local authorities are commissioners of school nurses for maintained schools and academies. Under Section 10 of the Children Act 2004, they have a duty to promote co-operation between relevant partners with a view to improving the wellbeing of children with regard to their physical and mental health, and their education, training and recreation.
- Local authorities and clinical commissioning groups (CCGs) must make joint commissioning arrangements for education, health and care provision for children and young people with SEN or disabilities (Section 26 of the Children and Families Act 2014).
- Local authorities should provide support, advice and guidance, including suitable training for school staff, to ensure that the support specified within individual healthcare plans can be delivered effectively.
- Local authorities should work with schools to support pupils with medical conditions to attend full-time.
- Where pupils would not receive a suitable education in a mainstream school because of their health needs, the local authority has a duty to make other arrangements.
- Statutory guidance for local authorities sets out that they should be ready to make arrangements under this duty when it is clear that a child will be away from school for 15 days or more because of health needs (whether consecutive or cumulative across the school year).

#### Individual Health Care Plans

It is important to have sufficient information about the medical condition of any student with long term medical needs. If a student's medical needs are inadequately supported this may have a significant impact on a student's experiences and the way they function in or out of the Academy. The impact may be direct in that the condition may affect cognitive or physical abilities, behaviour or emotional state. Some medicines may also affect learning leading to poor concentration or difficulties in remembering. The impact could also be indirect; perhaps disrupting access to education through unwanted effects of treatments or through the psychological effects that serious or chronic illness or disability may have on a student and their family.

The Special Educational Needs (SEN) Code of Practice 2014 advises that a medical diagnosis or a disability does not necessarily imply SEN. It is the student's educational needs rather than a medical diagnosis that must be considered. Any needs for a student will be outlined by the parent/carer prior to the student starting at the Transition Interview, or when a student first develops a medical need (see Appendices 7 and 8 for the process for developing an Individual Healthcare Plan (IHCP)). For students who attend hospital appointments on a regular basis, special arrangements may also be necessary. It is often helpful to develop a written health care plan for such students, involving the parents and relevant health professionals.



#### Notification and Communication of a Medical Condition

- A brief overview of a student's significant medical needs will be obtained during the transition process and will be followed up by the pastoral team and Child Protection Officer for all students new to the Academy. When a new medical concern arises the parent/carer must inform the Academy about the concern and treatment. The procedures for putting an IHCP in place are included in the Appendices.
- Copies of all IHCPs will be kept in the Medical Room, within the Inclusion Department as well as on the shared staff drive under Inclusion.
- An IHCP is a document that sets out the medical needs of a child, what support is needed within the school day and details actions that need to be taken within an emergency situation. They provide clarity about what needs to be done, when and by whom. The level of detail within the plans will depend on the complexity of the child's condition and the degree of support needed. This is important because different children with the same health condition may require very different support
- An IHCP may be initiated by a member of school staff, the school nurse or another healthcare professional involved in providing care to the child. Plans must be drawn up with input from such professionals, e.g., a specialist nurse, who will be able to determine the level of detail needed in consultation with the school, the child and their parents
- Plans should be reviewed at least annually or earlier if the child's needs change. They should be developed in the context of assessing and managing risks to the child's education, health and social well-being and to minimise disruption.
- Where the child has a special educational need, the individual healthcare plan should be linked to the child's statement or EHC plan where they have one.
- Parents will receive a copy of the IHCP with the originals kept by the Academy.
- Medical notices, including the IHCP, medical pen pictures and information on symptoms and treatment are placed in the First Aid Room and are also circulated to staff for quick identification, together with details of what to do in an emergency.

#### Medicines

- Where possible, it is preferable for medicines to be prescribed in frequencies that allow the student to take them outside of school hours. If this is not possible, prior to staff members administering any medication, the parents/carers of the child must complete and sign a parental agreement for a school to administer medicine form (see Appendix 1).
- Staff should never give a non-prescribed medicine to a student under 16 years old unless there is specific prior written permission from the parents, and the member of staff has received appropriate training
- Where a student is prescribed medication without their parents'/carers' knowledge, every effort will be made to encourage the student to involve their parents while respecting their right to confidentiality
- No child under 16 years of age will be given medication containing aspirin without a doctor's prescription
- Medicines MUST be in date, labelled, and provided in the original container (except in the case of insulin which may come in a pen or pump) with dosage instructions. Medicines which do not meet these criteria will not be administered
- A maximum of four weeks' supply of the medication may be provided to the school at one time
- Medicines should only be brought to school when essential; that is where it would be detrimental to a student's health if the medicine were not administered during the Academy 'day'. The Academy only



- accepts medicines that have been prescribed by a doctor, dentist, nurse prescriber or pharmacist prescriber
- Medicines should always be provided in the original container as dispensed by a pharmacist and include the prescriber's instructions for administration and dosage
- Medicines will never be accepted that have been taken out of the container as originally dispensed nor changes made to dosages on parental instructions
- Medicines are kept in a secure locked area in the Medical Room
- Any medications left over at the end of the course will be returned to the child's parents
- Students with asthma are encouraged to carry their inhalers with them. However, a spare inhaler should also be kept in the school office or classroom
- Children with diabetes are encouraged to keep medication close to hand; they are able to take high energy snacks when needed and at any point in the day
- Written records will be kept of any medication administered to children, an example can be found in Appendix 3
- Children should know where their medicines are at all times and be able to access them immediately. Medicines and devices such as asthma inhalers, blood glucose testing meters and adrenalin pens should be always readily available to children
- Parents should tell the Academy about the medicines that their child needs to take and provide details of any changes to the prescription or the support required. However, staff should make sure that this information is the same as that provided by the prescriber Paddington Academy The 'Administering Medicine Form' (Appendix 3) must be completed each time medicines are given to a student
- If a student suffers regularly from frequent or acute pain the parents should be encouraged to refer the matter to the student's GP
- Students will never be prevented from accessing their medication
- Sharps boxes should always be used for the disposal of needles and other sharps
- Defibrillators: The Academy has a defibrillator which is stored in the main reception, it is accessible to all staff
- Paddington Academy cannot be held responsible for side effects that occur when medication is taken correctly Controlled Drugs

#### **Controlled Drugs**

- Controlled drugs may only be taken on school premises by the individual to whom they have been prescribed. Passing such drugs to others is an offence which will be dealt with under our Drug and Alcohol Policy
- The supply, possession and administration of some medicines are controlled by the Misuse of Drugs Act and its associated regulations. Some may be prescribed as medicine for use by students, e.g., methylphenidate
- First Aiders may administer a controlled drug to a student for whom it has been prescribed, according to the prescription instructions
- A student who has been prescribed a controlled drug may legally have it in their possession. It is permissible for the Academy to look after a controlled drug, where it is agreed that it will be administered to the student for whom it has been prescribed
- The Academy keeps controlled drugs in a locked non-portable container stored in the Medical Room and only First Aiders have access to it. A record is kept with the container about the contents and students involved



- A controlled drug, as with all medicines, should be returned to the parent when no longer required to arrange for safe disposal (by returning the unwanted supply to the local pharmacy). If this is not possible, it should be returned to the dispensing pharmacist (details should be on the label)
- Misuse of a controlled drug, such as passing it to another student for use, is an offence. See the Drugs Policy for further information

#### **Educational Visits**

- We actively support pupils with medical conditions to participate in school trips and visits, or in sporting activities but are mindful of how a child's medical condition will impact on their participation. Arrangements will always be made to ensure pupils with medical needs are included in such activities unless evidence from a clinician such as a GP or consultant states that this is not possible.
- A risk assessment will be completed at the planning stage to take account of any steps needed to ensure that pupils with medical conditions are included. This will require consultation with parents and pupils and advice from the school nurse or other healthcare professional that are responsible for ensuring that pupils can participate. A copy of the child's health care plan should be taken with the child on an Educational Visit.
- The Trip Leader must also ensure that medication such as inhalers and epi-pens are taken on all school trips and given to the responsible adult that works alongside the pupil throughout the day. A First Aid kit must be taken on all school trips. The Trip Leader must ensure that all adults have the telephone number of the school in case of an emergency.
- The school will refer to the OEAP National Guidance documents on First Aid (4.4b) and Medication (4.4d) to ensure suitable provision at the planning stage of every trip.
- The Trip Leader must ensure that all necessary medicines are taken on the trip. This will mean checking the medical requirements of the class and ensuring that any child with a specific medical condition has access to prescribed medicine whilst on the trip.

#### **Staff Training**

- The school provides regular whole-school awareness training to ensure that all staff are aware of this policy and their role in implementing the policy. This is also included in induction arrangements for new staff.
- Any member of staff providing support to a pupil with medical needs must have received suitable
  training. It is the responsibility of the Headteacher to lead on identifying with health specialists the type
  and level of training required and putting this in place. The school nurse or other suitably qualified
  healthcare professional should confirm that staff are proficient before providing support to a specific
  child.
- Training must be sufficient to ensure that staff are competent and have confidence in their ability to support pupils with medical conditions, and to fulfil the requirements as set out in individual healthcare plans. They will need to understand the specific medical conditions they are being asked to deal with, their implications and preventative measures.
- Staff should not give prescription medicines or undertake health care procedures without appropriate training (updated to reflect individual healthcare plans at all times) from a healthcare professional. A first-aid certificate does not constitute appropriate training in supporting children with medical conditions.



- It is important that all staff are aware of the school's policy for supporting pupils with medical conditions and their role in implementing that policy. The school ensures that training on conditions which they know to be common within their school is provided (asthma, epi pen, sickle cell, diabetes for example)
- Parents can be asked for their views and may be able to support school staff by explaining how their child's needs can be met but they should provide specific advice, nor be the sole trainer.

#### **Emergency Procedures**

- Medical emergencies will be dealt with under the school's emergency procedures
- Where an Individual Healthcare Plan (IHCP) is in place, it should detail
  - What constitutes an emergency
  - o What to do in an emergency
  - o Ensure all members of staff of aware of emergency symptoms and procedures
  - Other children in school should know to inform a teacher if they think help is needed

If a pupil needs to be taken to hospital, a member of staff will remain with the child until a parent arrives.

#### Unacceptable Practice

As outlined in the DfE statutory guidance.

- Although school staff should use their discretion and judge each case on its merits with reference to the child's individual healthcare plan, it is not generally acceptable practice to:
- prevent children from easily accessing their inhalers and medication and administering their medication when and where necessary
- assume that every child with the same condition requires the same treatment
- ignore the views of the child or their parents; or ignore medical evidence or opinion (although this may be challenged)
- send children with medical conditions home frequently for reasons associated with their medical condition or prevent them from staying for normal school activities, including lunch, unless this is specified in their individual healthcare plans
- if the child becomes ill, send them to the school office or medical room unaccompanied or with someone unsuitable
- penalise children for their attendance record if their absences are related to their medical condition, e.g. hospital appointments
- prevent pupils from drinking, eating or taking toilet or other breaks whenever they need to in order to manage their medical condition effectively
- require parents, or otherwise make them feel obliged, to attend school to administer medication or provide medical support to their child, including with toileting issues. No parent should have to give up working because the school is failing to support their child's medical needs
- prevent children from participating or create unnecessary barriers to children participating in any aspect of school life, including school trips, e.g. by requiring parents to accompany the child.

#### Complaints

Please refer to the school's complaint's policy.



#### Other Considerations

#### Defibrillators

The school defibrillator is stored in the main reception on the 1st Floor as you enter the Academy.

#### **Emergency Inhalers**

From 1st October 2014 the Human Medicines (Amendment) (No. 2) Regulations 2014 will allow schools to buy salbutamol inhalers, without a prescription, for use in emergencies.

Schools are not required to hold an inhaler – this is a discretionary power enabling schools to do this if they wish. The [INSERT policy OR protocol] for the use of the emergency inhaler based on - <u>Guidance on the use of emergency salbutamol in schools (DoH, 2015)</u>. The emergency salbutamol inhaler should only be used by children, for whom written parental consent for use of the emergency inhaler has been given, who have either been diagnosed with asthma and prescribed an inhaler, or who have been prescribed an inhaler as reliever medication.

The inhaler can be used if the pupil's prescribed inhaler is not available (for example, because it is broken, or empty).

#### **Relevant Documents**

Supporting pupils with medical conditions – DfE – December 2015

https://www.gov.uk/government/publications/supporting-pupils-at-school-with-medical-conditions--3

Section 100 – Children and Families Act 2014

http://www.legislation.gov.uk/ukpga/2014/6/section/100/enacted

The Equality Act 2010 https://www.gov.uk/guidance/equality-act-2010-guidance

The SEND Code of Practice – 2015 (updated 2020) <a href="https://www.gov.uk/government/publications/send-code-of-practice-0-to-25">https://www.gov.uk/government/publications/send-code-of-practice-0-to-25</a>

Health Conditions in Schools Alliance – this site has Individual Healthcare Plan information for specific conditions http://medicalconditionsatschool.org.uk/



# Annex 1: parental agreement for setting to administer medicine

The school/setting will not give your ch school or setting has a policy that the s	ild medicine unless you complete and sign this form, and the taff can administer medicine.
Date for review to be initiated by	
Name of academy	Paddington Academy
Name of child	
Date of birth	
Tutor Group	
Medical condition or illness	
Medicine	
Name/type of medicine (as described on the container)	
Expiry date	
Dosage and method	
Timing	
Special precautions/other instructions	
Are there any side effects that the school/setting needs to know about?	
Self-administration – y/n	
Procedures to take in an emergency	
NB: Medicines must be in the original	container as dispensed by the pharmacy
Contact Details	
Name	
Daytime telephone no.	
Relationship to child	
Address	
I understand that I must deliver the medicine personally to	
academy staff administering medicine in ac	y knowledge, accurate at the time of writing and I give consent to ccordance with the academy policy. I will inform the school/setting age in dosage or frequency of the medication or if the medicine is
Signature(s)	Date



Annex 2: individual healthcare plan	
Name of academy	
Child's name	
Tutor Group	
Date of birth	
Child's address	
Medical diagnosis or condition	
Date	
Review date	
Family Contact Information	
Name	
Phone no. (work)	
(home)	
(mobile)	
Name	
Relationship to child	
Phone no. (work)	
(home)	
(mobile)	
Clinic/Hospital Contact	
Name	
Phone no.	
G.P.	
Name	
Phone no.	
Who is responsible for providing support in school	

Describe medical needs and give details of child's symptoms, triggers, signs, treatments, facilities, equipment or devices, environmental issues etc



Name of medication, dose, method of administration, when to be taken, side effects, contra-indications, administered by/self-administered with/without supervision
Daily care requirements
Specific support for the pupil's educational, social and emotional needs
Arrangements for school visits/trips etc
Other information
Describe what constitutes an emergency, and the action to take if this occurs
Who is responsible in an emergency (state if different for off-site activities)
Plan developed with
Staff training needed/undertaken – who, what, when
Form copied to





Name of school/setting			
Name of child			
Date medicine provided by	parent		
Tutor Group			
Quantity received			
Name and strength of medi	cine		
Expiry date			
Quantity returned			
Dose and frequency of med	icine		
Staff signature Signature of parent			
Date			
Time given			
Dose given			
Name of member of staff			
Staff initials			
Date			
Time given			
Dose given			
Name of member of staff			
Staff initials			



# C: Record of medicine administered to an individual child (Continued)

Date		
Time given		
Dose given		
Name of member of staff		
Staff initials		
Date		
Time given		
Dose given		
Name of member of staff		
Staff initials		
Date		
Time given		
Dose given		
Name of member of staff		
Staff initials		
Date		
Time given		
Dose given		
Name of member of staff		
Staff initials		



## Annex 4: Record of medicine administered to all children

# Name of academy:

Date	Child's Name	Time	Name of Medicine	Dose Given	Any Reactions	Signature of staff	Print Name



# Annex 5: staff training record – administration of medicines

Name of academy			
Name			
Type of training receive	ed		
Date of training comple	eted		
Training provided by			
Profession and title			
	any necessary trea		ng detailed above and is that the training is updated
Trainer's signature			
Date			
I confirm that I have rec	eived the training o	detailed above.	
Staff signature			
Date			
Suggested review date			



#### Annex 6: Contacting emergency services

Request an ambulance - dial 999, ask for an ambulance and be ready with the information below.

Speak clearly and slowly and be ready to repeat information if asked.

- your telephone number
- your name
- your location as follows [insert school/setting address]
- state what the postcode is please note that postcodes for satellite navigation systems may differ from the postal code
- provide the exact location of the patient within the school setting
- provide the name of the child and a brief description of their symptoms
- inform Ambulance Control of the best entrance to use and state that the crew will be met and taken to the patient
- put a completed copy of this form by the phone



Annex 7: Model letter inviting parents to contribute to individual healthcare plan development

#### Dear Parent

#### DEVELOPING AN INDIVIDUAL HEALTHCARE PLAN FOR YOUR CHILD

Thank you for informing us of your child's medical condition. I enclose a copy of the school's policy for supporting pupils at school with medical conditions for your information.

A central requirement of the policy is for an individual healthcare plan to be prepared, setting out what support the pupil needs and how this will be provided. Individual healthcare plans are developed in partnership between the school, parents, pupils, and the relevant healthcare professional who can advise on your child's case. The aim is to ensure that we know how to support your child effectively and to provide clarity about what needs to be done, when and by whom. Although individual healthcare plans are likely to be helpful in the majority of cases, it is possible that not all children will require one. We will need to make judgements about how your child's medical condition impacts on their ability to participate fully in school life, and the level of detail within plans will depend on the complexity of their condition and the degree of support needed.

A meeting to start the process of developing your child's individual health care plan has been scheduled for xx/xx/xx. I hope that this is convenient for you and would be grateful if you could confirm whether you are able to attend. The meeting will involve [the following people]. Please let us know if you would like us to invite another medical practitioner, healthcare professional or specialist and provide any other evidence you would like us to consider at the meeting as soon as possible.

If you are unable to attend, it would be helpful if you could complete the attached individual healthcare plan template and return it, together with any relevant evidence, for consideration at the meeting. I [or another member of staff involved in plan development or pupil support] would be happy for you contact me [them] by email or to speak by phone if this would be helpful.

Yours sincerely

